

Part 4 - Your Perceptions of City Services

Totals By Ward / Guest

1062	Count of Quality of Police Services	Vard or Guest					Excellent & Strong
-N/A:	Quality of Police Services	Guest	Ward 1	Ward 2	Ward 3	Grand Total	
28.11%	Excellent	3	34	32	10	79	190 67.62%
19.93%	Fair	2	23	23	8	56	
	N/A	1	16	5	5	27	Poor & Weak 35 12.46%
5.34%	Poor		9	5	1	15	
39.50%	Strong	5	40	50	16	111	
7.12%	Weak	2	10	2	6	20	
	Grand Total	13	132	117	46	308	

1004	Count of Quality of Traffic Enforced	Vard or Guest					Excellent & Strong
-N/A:	Quality of Traffic Enforced	Guest	Ward 1	Ward 2	Ward 3	Grand Total	
25.36%	Excellent	3	29	27	11	70	173 62.68%
20.65%	Fair	4	24	23	6	57	
	N/A	2	16	6	7	31	Poor & Weak 46 16.67%
7.61%	Poor		9	8	4	21	
37.32%	Strong	3	40	46	14	103	
9.06%	Weak	1	13	7	4	25	
	Grand Total	13	131	117	46	307	

993	Count of Quality of Crime Enforced	Vard or Guest					Excellent & Strong
-N/A:	Quality of Crime Enforced	Guest	Ward 1	Ward 2	Ward 3	Grand Total	
27.07%	Excellent	3	30	30	9	72	172 64.66%
22.18%	Fair	4	19	27	9	59	
	N/A	2	20	10	9	41	Poor & Weak 35 13.16%
5.26%	Poor		8	3	3	14	
37.59%	Strong	3	42	41	14	100	
7.89%	Weak	1	12	6	2	21	
	Grand Total	13	131	117	46	307	

776	Count of Quality of Codes Enforced	Vard or Guest					Excellent & Strong
-N/A:	Quality of Codes Enforced	Guest	Ward 1	Ward 2	Ward 3	Grand Total	
11.55%	Excellent	2	13	8	6	29	103 41.04%
29.48%	Fair	5	26	35	8	74	
22.31%	N/A	3	30	15	8	56	Poor & Weak 74 29.48%
13.94%	Poor		17	8	10	35	
29.48%	Strong	1	28	34	11	74	
15.54%	Weak	2	17	17	3	39	
	Grand Total	13	131	117	46	307	

943	Count of Quality of DPW Services	Vard or Guest					Excellent & Strong
-N/A:	Quality of DPW Services	Guest	Ward 1	Ward 2	Ward 3	Grand Total	
16.29%	Excellent	3	17	16	7	43	153 57.95%
29.17%	Fair	2	35	28	12	77	
	N/A	3	21	14	6	44	Poor & Weak 34 12.88%
4.17%	Poor		8	1	2	11	
41.67%	Strong	5	46	45	14	110	
8.71%	Weak		5	13	5	23	
	Grand Total	13	132	117	46	308	

Part 4 - Your Perceptions of City Services

Totals By Ward / Guest

827		Count of Quality of Leaf/Brush Collection					Ward or Guest	Excellent & Strong
-N/A:	Quality of Leaf/Brush Collection	Guest	Ward 1	Ward 2	Ward 3	Grand Total		
16.39%	Excellent	2	17	15	6	40	121 49.59%	
31.97%	Fair	2	33	31	12	78		
	N/A	7	26	17	14	64	Poor & Weak 45 18.44%	
8.61%	Poor		7	8	6	21		
33.20%	Strong	2	38	36	5	81		
9.84%	Weak		11	10	3	24		
	Grand Total	13	132	117	46	308		

874		Count of Quality of Street Maintenance					Ward or Guest	Excellent & Strong
-N/A:	Quality of Street Maintenance	Guest	Ward 1	Ward 2	Ward 3	Grand Total		
7.85%	Excellent	2	9	9	3	23	97 33.11%	
37.54%	Fair	5	55	40	10	110		
	N/A	1	9	2	3	15	Poor & Weak 86 29.35%	
13.31%	Poor		13	17	9	39		
25.26%	Strong	4	30	30	10	74		
16.04%	Weak	1	16	19	11	47		
	Grand Total	13	132	117	46	308		

763		Count of Quality of Sidewalk Maintenance					Ward or Guest	Excellent & Strong
-N/A:	Quality of Sidewalk Maintenance	Guest	Ward 1	Ward 2	Ward 3	Grand Total		
6.02%	Excellent	1	7	6	2	16	70 26.32%	
40.98%	Fair	4	49	42	14	109		
	N/A	2	22	9	9	42	Poor & Weak 87 32.71%	
12.78%	Poor		16	12	6	34		
20.30%	Strong	3	21	22	8	54		
19.92%	Weak	3	17	26	7	53		
	Grand Total	13	132	117	46	308		

574		Count of Quality of Alley Maintenance					Ward or Guest	Excellent & Strong
-N/A:	Quality of Alley Maintenance	Guest	Ward 1	Ward 2	Ward 3	Grand Total		
5.12%	Excellent		3	6	2	11	47 21.86%	
35.35%	Fair	2	34	34	6	76		
	N/A	6	39	28	20	93	Poor & Weak 92 42.79%	
17.21%	Poor		22	12	3	37		
16.74%	Strong	2	10	18	6	36		
25.58%	Weak	3	24	19	9	55		
	Grand Total	13	132	117	46	308		

1062		Count of Quality of Street Snow Removal					Ward or Guest	Excellent & Strong
-N/A:	Quality of Street Snow Removal	Guest	Ward 1	Ward 2	Ward 3	Grand Total		
25.09%	Excellent	3	31	27	11	72	184 64.11%	
22.65%	Fair	4	27	26	8	65		
	N/A	3	10	4	4	21	Poor & Weak 38 13.24%	
5.92%	Poor		5	7	5	17		
39.02%	Strong	3	49	45	15	112		
7.32%	Weak		10	8	3	21		
	Grand Total	13	132	117	46	308		

Part 4 - Your Perceptions of City Services

Totals By Ward / Guest

619	Count of Quality of Alley Snow Removal	Ward or Guest					Excellent & Strong
-N/A:	Quality of Alley Snow Removal	Guest	Ward 1	Ward 2	Ward 3	Grand Total	
14.14%	Excellent	3	12	8	4	27	80
33.51%	Fair	1	31	27	5	64	
	N/A	8	43	44	22	117	Poor & Weak
7.33%	Poor		10	2	2	14	
27.75%	Strong	1	24	21	7	53	
17.28%	Weak		12	15	6	33	47
	Grand Total	13	132	117	46	308	24.61%

831	Count of Quality of Street Sweeping	Ward or Guest					Excellent & Strong
-N/A:	Quality of Street Sweeping	Guest	Ward 1	Ward 2	Ward 3	Grand Total	
14.90%	Excellent		17	14	7	38	109
34.51%	Fair	5	42	35	6	88	
	N/A	5	23	17	8	53	Poor & Weak
9.02%	Poor		9	9	5	23	
27.84%	Strong	3	30	30	8	71	
13.73%	Weak		11	12	12	35	58
	Grand Total	13	132	117	46	308	22.75%

1052	Count of Quality of Street Lighting	Ward or Guest					Excellent & Strong
-N/A:	Quality of Street Lighting	Guest	Ward 1	Ward 2	Ward 3	Grand Total	
21.68%	Excellent	1	22	26	13	62	175
29.37%	Fair	4	33	27	20	84	
	N/A	3	10	6	3	22	Poor & Weak
5.59%	Poor		5	8	3	16	
39.51%	Strong	5	58	43	7	113	
3.85%	Weak		4	7		11	27
	Grand Total	13	132	117	46	308	9.44%

983	Count of Quality of Trash/Litter Cleanup	Ward or Guest					Excellent & Strong
-N/A:	Quality of Trash/Litter Cleanup	Guest	Ward 1	Ward 2	Ward 3	Grand Total	
17.58%	Excellent	1	24	18	5	48	154
32.60%	Fair	4	34	38	13	89	
	N/A	3	14	11	7	35	Poor & Weak
2.93%	Poor		3	2	3	8	
38.83%	Strong	4	47	39	16	106	
8.06%	Weak	1	10	9	2	22	30
	Grand Total	13	132	117	46	308	10.99%

799	Count of Quality of Water Repairs	Ward or Guest					Excellent & Strong
-N/A:	Quality of Water Repairs	Guest	Ward 1	Ward 2	Ward 3	Grand Total	
15.88%	Excellent		16	16	5	37	114
35.62%	Fair	3	34	30	16	83	
	N/A	7	31	30	7	75	Poor & Weak
6.44%	Poor		5	6	4	15	
33.05%	Strong	3	37	26	11	77	
9.01%	Weak		9	9	3	21	36
	Grand Total	13	132	117	46	308	15.45%

Part 4 - Your Perceptions of City Services

Totals By Ward / Guest

777		Count of Quality of Sewer Repairs					Vard or Guest	Excellent & Strong
-N/A:	Quality of Sewer Repairs	Guest	Ward 1	Ward 2	Ward 3	Grand Total		
13.73%	Excellent		10	16	6	32	106 45.49%	
35.62%	Fair	4	33	32	14	83		
	N/A	7	37	23	8	75	Poor & Weak 44 18.88%	
6.87%	Poor		4	8	4	16		
31.76%	Strong	2	34	28	10	74		
12.02%	Weak		14	10	4	28		
	Grand Total	13	132	117	46	308		

856		Count of Quality of Recreation Programs					Vard or Guest	Excellent & Strong
-N/A:	Quality of Recreation Programs	Guest	Ward 1	Ward 2	Ward 3	Grand Total		
17.43%	Excellent		18	15	9	42	131 54.36%	
33.20%	Fair	4	34	31	11	80		
	N/A	3	34	23	7	67	Poor & Weak 30 12.45%	
4.15%	Poor	1	1	6	2	10		
36.93%	Strong	5	36	35	13	89		
8.30%	Weak		9	7	4	20		
	Grand Total	13	132	117	46	308		

1038		Count of Quality of Park Maintenance					Vard or Guest	Excellent & Strong
-N/A:	Quality of Park Maintenance	Guest	Ward 1	Ward 2	Ward 3	Grand Total		
21.98%	Excellent	4	26	19	11	60	187 68.50%	
22.71%	Fair	4	24	30	4	62		
	N/A	1	17	12	5	35	Poor & Weak 24 8.79%	
1.47%	Poor		1		3	4		
46.52%	Strong	3	55	49	20	127		
7.33%	Weak	1	9	7	3	20		
	Grand Total	13	132	117	46	308		

1224		Count of Quality of Park Appearance					Vard or Guest	Excellent & Strong
-N/A:	Quality of Park Appearance	Guest	Ward 1	Ward 2	Ward 3	Grand Total		
32.33%	Excellent	5	39	33	20	97	235 78.33%	
19.33%	Fair	3	30	21	4	58		
	N/A		3	3	2	8	Poor & Weak 7 2.33%	
0.33%	Poor				1	1		
46.00%	Strong	5	59	57	17	138		
2.00%	Weak		1	3	2	6		
	Grand Total	13	132	117	46	308		

547		Count of Quality of Building Inspection					Vard or Guest	Excellent & Strong
-N/A:	Quality of Building Inspection	Guest	Ward 1	Ward 2	Ward 3	Grand Total		
14.53%	Excellent		11	7	7	25	68 39.53%	
33.14%	Fair	1	25	21	10	57		
	N/A	8	59	54	15	136	Poor & Weak 47 27.33%	
8.72%	Poor		7	4	4	15		
25.00%	Strong	2	14	23	4	43		
18.60%	Weak	2	16	8	6	32		
	Grand Total	13	132	117	46	308		

Part 4 - Your Perceptions of City Services

Totals By Ward / Guest

559	Count of Quality of Assessing Services	Ward or Guest					Excellent & Strong
-N/A:	Quality of Assessing Services	Guest	Ward 1	Ward 2	Ward 3	Grand Total	
13.45%	Excellent	1	4	11	7	23	71 41.52%
38.60%	Fair	1	32	21	12	66	
	N/A	8	61	52	16	137	Poor & Weak 34 19.88%
8.19%	Poor		6	4	4	14	
28.07%	Strong	2	19	23	4	48	
11.70%	Weak	1	10	6	3	20	
	Grand Total	13	132	117	46	308	

514	Count of Quality of Planning & Zoning	Ward or Guest					Excellent & Strong
-N/A:	Quality of Planning & Zoning	Guest	Ward 1	Ward 2	Ward 3	Grand Total	
9.64%	Excellent		3	9	4	16	59 35.54%
36.14%	Fair	3	23	23	11	60	
	N/A	7	64	49	22	142	Poor & Weak 47 28.31%
7.23%	Poor		2	7	3	12	
25.90%	Strong	3	19	18	3	43	
21.08%	Weak		21	11	3	35	
	Grand Total	13	132	117	46	308	

1021	Count of Quality of Fire Protection	Ward or Guest					Excellent & Strong
-N/A:	Quality of Fire Protection	Guest	Ward 1	Ward 2	Ward 3	Grand Total	
41.46%	Excellent	3	43	35	21	102	193 78.46%
17.89%	Fair	2	20	20	2	44	
	N/A	4	30	21	7	62	Poor & Weak 9 3.66%
36.99%	Strong	4	35	39	13	91	
2.44%	Weak		3	1	2	6	
1.22%	Poor		1	1	1	3	
	Grand Total	13	132	117	46	308	

1045	Count of Quality of Ambulance Services	Ward or Guest					Excellent & Strong
-N/A:	Quality of Ambulance Services	Guest	Ward 1	Ward 2	Ward 3	Grand Total	
40.78%	Excellent	3	46	37	18	104	190 74.51%
21.18%	Fair	1	24	22	7	54	
	N/A	5	26	18	4	53	Poor & Weak 11 4.31%
33.73%	Strong	3	32	36	15	86	
3.14%	Weak	1	4	2	1	8	
1.18%	Poor			2	1	3	
	Grand Total	13	132	117	46	308	

1037	Count of Quality of Library Services	Ward or Guest					Excellent & Strong
-N/A:	Quality of Library Services	Guest	Ward 1	Ward 2	Ward 3	Grand Total	
48.36%	Excellent	3	53	43	19	118	200 81.97%
14.34%	Fair	2	13	17	3	35	
26.23%	N/A	5	27	21	11	64	Poor & Weak 9 3.69%
1.64%	Poor			3	1	4	
33.61%	Strong	3	37	31	11	82	
2.05%	Weak		2	2	1	5	
	Grand Total	13	132	117	46	308	

Part 4 - Your Perceptions of City Services

Totals By Ward / Guest

780		Count of Quality of Cemetery Services					Ward or Guest	Excellent & Strong
-N/A:	Quality of Cemetery Services	Guest	Ward 1	Ward 2	Ward 3	Grand Total		
24.63%	Excellent	2	20	18	10	50	133 65.52%	
30.54%	Fair	2	28	23	9	62		
	N/A	6	46	43	10	105	Poor & Weak 8	
1.97%	Poor			3	1	4		
40.89%	Strong	3	36	29	15	83	3.94%	
1.97%	Weak		2	1	1	4		
	Grand Total	13	132	117	46	308		

652		Count of Quality of Forest Services					Ward or Guest	Excellent & Strong
-N/A:	Quality of Forest Services	Guest	Ward 1	Ward 2	Ward 3	Grand Total		
11.33%	Excellent		8	9	6	23	89 43.84%	
33.50%	Fair		33	26	9	68		
	N/A	6	46	37	16	105	Poor & Weak 46	
11.33%	Poor		10	10	3	23		
32.51%	Strong	6	29	25	6	66	22.66%	
11.33%	Weak	1	6	10	6	23		
	Grand Total	13	132	117	46	308		

618		Count of Quality of Economic Services					Ward or Guest	Excellent & Strong
-N/A:	Quality of Economic Services	Guest	Ward 1	Ward 2	Ward 3	Grand Total		
15.61%	Excellent	1	15	12	4	32	80 39.02%	
26.34%	Fair	1	25	19	9	54		
	N/A	5	49	32	17	103	Poor & Weak 71	
18.54%	Poor		14	19	5	38		
23.41%	Strong	5	16	22	5	48	34.63%	
16.10%	Weak	1	13	13	6	33		
	Grand Total	13	132	117	46	308		

934		Count of Quality of Corunna Services					Ward or Guest	Excellent & Strong
-N/A:	Quality of Corunna Services	Guest	Ward 1	Ward 2	Ward 3	Grand Total		
9.81%	Excellent	2	13	7	4	26	142 53.58%	
36.98%	Fair	2	42	41	13	98		
	N/A	3	17	14	7	41	Poor & Weak 25	
1.51%	Poor			2	2	4		
43.77%	Strong	6	48	45	17	116	9.43%	
7.92%	Weak		11	7	3	21		
	Grand Total	13	131	116	46	306		

708		Count of Quality of Charter Cable					Ward or Guest	Excellent & Strong
-N/A:	Quality of Charter Cable	Guest	Ward 1	Ward 2	Ward 3	Grand Total		
12.12%	Excellent		7	15	6	28	94 40.69%	
30.30%	Fair	3	30	23	14	70		
	N/A	6	32	32	7	77	Poor & Weak 67	
17.32%	Poor		23	11	6	40		
28.57%	Strong	3	30	22	11	66	29.00%	
11.69%	Weak	1	10	14	2	27		
	Grand Total	13	132	117	46	308		

Part 4 - Your Perceptions of City Services

Totals By Ward / Guest

1145		Count of Quality of Consumers Energy					Ward or Guest	Excellent & Strong
-N/A:	Quality of Consumers Energy	Guest	Ward 1	Ward 2	Ward 3	Grand Total		
31.93%	Excellent	1	41	36	13	91	212 74.39%	
22.11%	Fair	1	29	26	7	63		
	N/A	6	7	8	2	23	Poor & Weak 10 3.51%	
42.46%	Strong	5	49	45	22	121		
2.46%	Weak		3	2	2	7		
1.05%	Poor		3			3		
	Grand Total	13	132	117	46	308		

599		Count of Quality of SATA Transport					Ward or Guest	Excellent & Strong
-N/A:	Quality of SATA Transport	Guest	Ward 1	Ward 2	Ward 3	Grand Total		
35.63%	Excellent	1	24	23	9	57	107 66.88%	
16.88%	Fair	1	11	9	6	27		
	N/A	8	63	60	17	148	Poor & Weak 26 16.25%	
11.88%	Poor		10	5	4	19		
31.25%	Strong	3	22	16	9	50		
4.38%	Weak		2	4	1	7		
	Grand Total	13	132	117	46	308		